

**CWB LOUNGE Bartender – FOOD & BEVERAGE – City of Lethbridge VisitLethbridge.com Arena**

**(non-permanent)**

The VisitLethbridge.com Arena is the entertainment hub of Lethbridge, hosting everything from concerts, world stage sporting events, WHL Hockey, weddings, tradeshow and more... but it is the experiences our patrons have that keep them coming back 😊

We are looking for experienced and professional team members who can provide exceptional service by serving meals and drinks to our valued patrons. Your primary goal will be to ensure customer satisfaction and enhance their experience and still know how to have fun while getting the job done. If you love hockey, bull riding, great music, world class sporting events and so much more... then this position might be for you! This is not just a job.... It's an EVENT!!

The VisitLethbridge.com Arena is currently accepting applications for Bartenders in the CWB Lounge

**As a CWB Bartender your role involves:**

- Providing exceptional, quick and efficient customer service
- Preparing both alcoholic and non alcoholic beverages for bar, waitstaff and patrons
- Following all ALGC ProServe and VisitLethbridge.com Arena protocols
- Communicating with peers and management
- Entering orders into Point of Sales (P.O.S.) system
- Completing transactions via appropriate method; cash, credit card, debit card or gift card
- General clean-up of work areas throughout the event and at end of shift
- Assisting patrons with general facility inquiries and/or questions
- Providing an overall positive fan experience

**QUALIFICATIONS:**

When it comes to customer service the successful applicants will be outgoing, engaging, create authentic connections with guests through engaging conversation. Have previous bartending experience in a busy bar and be creative and skillful in mixing a variety of drinks. These candidates will be efficient and pay attention to details while serving goods and handling cash, performing clean up tasks and other related duties as required. They will take initiative, have the ability to build relationships with and support fellow team members. Must possess knowledge of appropriate serving methods, Alberta Liquor laws and are knowledgeable in the operation of a P.O.S. System and must be a minimum of 18 years of age, AGLC ProServe Certification is required at time of hire.

As a representative of the City of Lethbridge VisitLethbridge.com Arena, you are friendly, outgoing and enjoy working in public service.

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**Wage:** Starting at \$15.00 per hour

**Hours:** Casual (Event Based): 0 – 20 hours/week - Evenings, weekends and shift work are required