

CONCESSION SERVER – FOOD & BEVERAGE – City of Lethbridge VisitLethbridge.com Arena

(non-permanent)

The VisitLethbridge.com Arena is the entertainment hub of Lethbridge, hosting everything from concerts, world stage sporting events, WHL Hockey, weddings, tradeshow and more... but it is the experiences our patrons have that keep them coming back 😊

We are looking for results-oriented team members who can demonstrate professionalism and still know how to have fun and get the job done. If you love hockey, bull riding, great music, world class sporting events and so much more... then this position might be for you! This is not just a job.... It's an EVENT!!

The VisitLethbridge.com Arena is currently accepting applications for Concession Servers

As a Concession Server your role involves:

- Providing friendly and efficient customer service at concession
- Preparation of concession food and beverages
- Following AHS Food Service guide and VisitLethbridge.com Arena protocols
- Accurately taking and gathering patron's orders of menu items
- Entering sales transactions on Point of Sales (P.O.S.) system
- Completing transactions via appropriate method; cash, credit card, debit card or gift card
- General clean-up of concession and related concourse area throughout the event and at end of shift
- Assisting patrons with general facility inquiries and/or questions
- Providing an overall positive fan experience

QUALIFICATIONS:

When it comes to customer service at the concessions the successful applicants will be friendly, engaging, enjoy working with people. These candidates will be efficient and pay attention to details while serving goods and handling cash, performing clean up tasks and other related duties as required. Ideally you possess some knowledge of appropriate serving methods and are knowledgeable in the operation of a P.O.S. System. A minimum of Grade 10 education is required and some related experience would be an asset.

As a representative of the City of Lethbridge VisitLethbridge.com Arena, you are friendly, outgoing and enjoy working in public service, are solutions oriented and enjoy a fast-paced environment. Strong verbal communication skills are essential.

Wage: Starting at \$15.00 per hour

Hours: Casual (Event Based): 0 – 20 hours/week - Evenings, weekends and shift work are required