

CWB LOUNGE SERVER – FOOD & BEVERAGE – City of Lethbridge VisitLethbridge.com Arena

(non-permanent)

The VisitLethbridge.com Arena is the entertainment hub of Lethbridge, hosting everything from concerts, world stage sporting events, WHL Hockey, weddings, tradeshow and more... but it is the experiences our patrons have that keep them coming back 😊

We are looking for experienced and professional team members who can provide exceptional service by serving meals and drinks to our valued patrons. Your primary goal will be to ensure customer satisfaction and enhance their experience and still know how to have fun while getting the job done. If you love hockey, bull riding, great music, world class sporting events and so much more... then this position might be for you! This is not just a job.... It's an EVENT!!

The VisitLethbridge.com Arena is currently accepting applications for CWB Lounge Servers

As a CWB Lounge Server your role involves:

- Providing exceptional and efficient customer service
- Learning the Brimstone Grill Menu items and offering suggestions
- Following all ALGC ProServe and VisitLethbridge.com Arena protocols
- Accurately taking patron's food & drink orders
- Communicating with peers, kitchen staff and management
- Entering orders into Point of Sales (P.O.S.) system
- Delivering orders promptly and efficiently, doing quality checks
- Completing transactions via appropriate method; cash, credit card, debit card or gift card
- General clean-up of work areas throughout the event and at end of shift
- Assisting patrons with general facility inquiries and/or questions
- Providing an overall positive fan experience

QUALIFICATIONS:

When it comes to customer service the successful applicants will be outgoing, engaging, enjoy working with people. Have previous restaurant &/or bar serving experience. These candidates will be efficient and pay attention to details while serving food, drink and handling cash, performing cleanup tasks and other related duties as required. They will take initiative, have the ability to build relationships with and support fellow team members. Must possess some knowledge of appropriate serving methods, Alberta Liquor laws and are knowledgeable in the operation of a P.O.S. System and must be a minimum of 18 years of age, AGLC ProServe Certification is required at time of hire.

As a representative of the City of Lethbridge VisitLethbridge.com Arena, you are friendly, outgoing and enjoy working in public service.

Wage: Starting at \$15.00 per hour

Hours: Casual (Event Based): 0 – 20 hours/week - Evenings, weekends and shift work are required